

REFUND POLICY

TENNIS & SQUASH

CANCELLATIONS MORE THAN 48 HOURS BEFORE THE BOOKING COMMENCES
RECEIVE 100% REFUND

CANCELLATIONS BETWEEN 24-48 HOURS BEFORE THE BOOKING COMMENCES
RECEIVE 50% REFUND

CANCELLATIONS LESS THAN 24 HOURS BEFORE THE BOOKING COMMENCES
RECEIVE 0% REFUND

PADEL

CANCELLATIONS ANYTIME BEFORE THE BOOKING COMMENCES RECEIVE 100%
REFUND

FITNESS

CANCELLATIONS MORE THAN 48 HOURS BEFORE THE BOOKING COMMENCES
RECEIVE 100% REFUND

CANCELLATIONS BETWEEN 24-48 HOURS BEFORE THE BOOKING COMMENCES
RECEIVE 50% REFUND

CANCELLATIONS LESS THAN 24 HOURS BEFORE THE BOOKING COMMENCES
RECEIVE 0% REFUND

YOU MUST CHECK-IN FOR ALL FITNESS CLASS BOOKINGS. 3 NO-SHOWS IN A 3
MONTH PERIOD WILL INCUR A FREEZE TO YOUR BOOKING RIGHTS WHICH CAN
ONLY BE UNLOCKED BY MANAGEMENT.

**ALL GUEST FEES ARE 100% REFUNDABLE IF CANCELLED BEFORE THE
BOOKING COMMENCES**