

# REFUND POLICY

## **TENNIS & SQUASH**

CANCELLATIONS MORE THAN 48 HOURS BEFORE THE BOOKING COMMENCES  
RECEIVE 100% REFUND

CANCELLATIONS BETWEEN 24-48 HOURS BEFORE THE BOOKING COMMENCES  
RECEIVE 50% REFUND

CANCELLATIONS LESS THAN 24 HOURS BEFORE THE BOOKING COMMENCES  
RECEIVE 0% REFUND

## **PADEL**

CANCELLATIONS MORE THAN 48 HOURS BEFORE THE BOOKING COMMENCES  
RECEIVE 100% REFUND

CANCELLATIONS LESS THAN 48 HOURS BEFORE THE BOOKING COMMENCES  
RECEIVE 0% REFUND

## **FITNESS**

CANCELLATIONS MORE THAN 48 HOURS BEFORE THE BOOKING COMMENCES  
RECEIVE 100% REFUND

CANCELLATIONS BETWEEN 24-48 HOURS BEFORE THE BOOKING COMMENCES  
RECEIVE 50% REFUND

CANCELLATIONS LESS THAN 24 HOURS BEFORE THE BOOKING COMMENCES  
RECEIVE 0% REFUND

YOU MUST CHECK-IN FOR ALL FITNESS CLASS BOOKINGS. 3 NO-SHOWS IN A 3  
MONTH PERIOD WILL INCUR A FREEZE TO YOUR BOOKING RIGHTS WHICH CAN  
ONLY BE UNLOCKED BY MANAGEMENT.

**ALL GUEST FEES ARE 100% REFUNDABLE IF CANCELLED BEFORE THE  
BOOKING COMMENCES**